



XRD Extended Warranty Program

5-Year Extended Warranty Program for the Dental Portable X-Ray XRD RAY98(P)

This extended warranty program provides comprehensive coverage for your XRD RAY98(P) portable X-ray machine, ensuring peace of mind and protection against unexpected repair costs.

Coverage Period:

- **Initial Warranty:** 2 years (standard XRD Dental Equipment warranty)
- **Extended Warranty:** 3rd to 5th year

Deductible:

- A deductible payment of \$290.00 plus the transportation freights are required for each claim made from the 3rd year to the 5th year.

Benefits:

- 1. Comprehensive Coverage:** Includes parts and labor for repairs due to mechanical, electrical failures and accidental impact
- 2. Priority Service:** Expedited repair services to minimize downtime.

Exclusions:

- Damage due to misuse, abuse, or neglect.
- Accidental damage
- Unauthorized modifications or repairs.
- Warranty cannot be transferred to a new owner if the device is sold.
- Transportation freight

How to Make a Claim:

- a. Contact XRD Dental Support:** Reach out to our customer service team via phone or email to get the RMA.
- b. Provide Details:** Describe the issue and provide proof of purchase and warranty documentation.
- c. Pay Deductible:** Pay the \$290.00 deductible and the return freight for the claim.
- d. Repair Process:** Ship the device to XRD Dental Equipment service center
- e. Terms and Conditions:**

- The extended warranty must be purchased within 30 days of the original purchase date.
- The warranty is void if the device is used outside of its intended purpose or specifications.
- All repairs must be performed by XRD Dental Equipment.

Contact Information: For more information or to purchase the extended warranty, please contact our customer service team at 407 985-1025 or sales@xrddental.com .